
Smiths Falls Public Library



Policy Type: **Foundational**

Policy Number: **FN-03**

Policy Title: **Statement of Values**

Policy Approval Date:
May 28, 2024

Last Review Date:

Customer Service:

Ensuring high quality and excellence in responding to the needs of our customers, staff and volunteers.

Accessibility:

Providing barrier-free facilities, resources and programs.

Literacy and Lifelong Learning:

Enriching lives through the joy of reading and continuous education.

Community Connection:

Enhancing library services through community partnerships and consultation.

Staff Support:

Providing a safe, secure, healthy work environment that promotes growth for all staff members.

Intellectual Freedom:

Supporting freedom of speech and the right of residents to select the information appropriate to their needs.

Innovation:

Changing and improving in creative ways.

Teamwork:

Fostering an environment that encourages cooperation, communication and respect.